



**We Have The Best Players, You Will Get The Best Team!**

**Jagdamba Service Solutions Pvt. Ltd.** is an ISO 9001:2015 Certified and a Flag Ship company of JSS group, having its registered office at Bandra (Mumbai) and corporate office at Malad (Mumbai), is one of India's professionally managed leading Security agency which offers broad range of specialized services to its clients customized and minimize loss by providing innovative and strategic security based business solutions.

We provide services as below: -

- Security Guard Services.
- Cleaning & Facility Management Services.
- Manpower Supply.
- Third Party Outsourcing.
- Electronic Security (CCTV) Systems.
- Asset Management.
- Cash Management Services etc.

**JSS Group** having all hook & corners with sizable presence in, Mumbai, Navi Mumbai, Pune, Hyderabad, Vijayawada, Lucknow, Kanpur, Bangalore, Patna, Delhi, Gurgaon, Baroda, Panjim, Chennai etc. backed by JSS offices. The operations are supported with round the clock control-room, proactive operation team & a dynamic corporate infrastructure.

JSS strength of around 7500+ employees in various categories out of 9500 employees guarding / facility personnel & rest of administration & operational staff.

### **OPERATIONAL & ADMINISTRATIVE STAFF**

The operational / administrative staff consists of Field, Clerical and Managerial staff comprising mainly from Defense & highly experienced civilian team in the field of Marketing, HR & Admin. The branch heads and operational staff are mainly Ex-Defense officers are bonafide employees of JSS.

JSS is very well linked with the internet and all its offices are on net wherein all the information's like clients feedback, marketing employees database are collected on the net upon the client's feedback, remedial actions are taken. JSS draws heavily on the best practices follow up by core group of managers of the company. Monthly meetings are organized to discuss review the overall performance where new strategies are planned for organizational growth and development.

Hiring norms clearly specify that nobody above the age of 60 years and below the age of 22 years in the guarding/ facility personnel Category to strengthen the guarding /facility personnel with young blood to meet with any emergency's client's requirements during labours unrest.

### **JSS VISION**

- ❖ Sustained Growth
- ❖ Consolidation of Business
- ❖ Expansion of Business to enable to reach the position of most preferred.
- ❖ Opening of Additional Branches/ Offices at needed locations.



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### **JSS MISSION**

- ❖ To work our human assets challenging
- ❖ Transparent healthy work environment where individual performance is rewarded along with opportunities for growth and development.
- ❖ To provide committed, ethical, efficient reliable and cost effective services to its clients.
- ❖ To strive towards to forge a long term strategic partnership with each of our clients by providing committed, efficient, qualitative and cost effective services and continuously find innovative ways in the field of security / facility management to give clients complete value for money and peace of mind.
- ❖ To become a leading and finest provider in security and facility management services that uses a unique formula of services and technology to achieve our mission of delivering excellence.

### **JSS Core Strength**

- ❖ JSS has its own training center located at Hyderabad & Lucknow, to provide physical / class room training for security personnel of south zone and north zone as required under PSARA act- 2005.
- ❖ Minimum education for the Guarding personnel is maintained i.e. 10<sup>th</sup> class.
- ❖ JSS men posses presentable appearance with a minimum height of 5-6”.
- ❖ Facility i.e. housekeeping, gardening, plumbing, electrical and carpentry and office staff including computer operators are recruited upon their education, experience & certifications as specified by the state / central government time to time.
- ❖ Guarding / Facility & other maintenance staff's selections are made through various stages. After selection they are to undergo minimum 3 days training before deployment at various client's locations
- ❖ Periodical refresher training program are conducted at various client's locations.
- ❖ Proper and effective monitoring of service at various clients' locations is strictly arranged through our centralized Response Communication Center (CRCC).
- ❖ Client's complaints are attended promptly and solutions provided within committed time frame
- ❖ Continuous monitoring by our core business team officers through regular day/ night checks.
- ❖ Effectiveness of Security management systems through client's Monthly feedback reports is updated.
- ❖ JSS is committed ethics & transparency in the business and does 100% compliance to government statuarities within led down time frame.
- ❖ JSS is endeavor our level best to satisfy each client and 100% client retention rate in this competitive environment is testimony of the same.



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- ❖ JSS is operational 24 HRS a day and 7 days in a week to safe guards its client's round the clock, throughout the year. JSS Control room system is always accessible and the same can be activated at any point of time in case of emergency.
- ❖ JSS group is customer friendly and response active has a dedicated team working round the clock to keep your facility well protected.
- ❖ Any query or problems reported from client is promptly replied and assisted.

### **Our Affiliations**

- ❖ Security Guard Board for Mumbai
- ❖ Security Association of India under Private Security Agency & Regulation Act 2005
- ❖ Labour License Multi State

### **LOGISTICS & MOBILITY**

JSS maintain a fleet of vehicles under advance technology infrastructure such as:-

- ❖ Patrolling vehicles
- ❖ Mobile vans
- ❖ Radio trunk call network
- ❖ 24 hrs control room
- ❖ Helpdesk services etc. For affective control & smoother functioning of our services at various clients' locations. All the operational staff are well equipped with mobile phone, walky – talky to maintain effective working through out 24 hrs & 365 days of the years.

### **Services Provided**

- ❖ Uniformed Guarding Services consisting of security guard, lady guard/ searcher security supervisor/ officer and armed guard.
- ❖ Investigation & Detective Services.
- ❖ Personal protection services
- ❖ Cash Management Services
- ❖ Escort Services
- ❖ Dog Squad Services
- ❖ Special Events Services
- ❖ Man power Services

### **Training to Security Personnel**

- ❖ Basic Training
- ❖ Professional Training
- ❖ Physical Training



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- ❖ Personality Development Training
- ❖ **Specialized Training:-**
  - a) Fire Prevention & fire Fighting
  - b) First Aid
  - c) Evacuation
  - d) Emergency Response
  - e) On the Job Training
  - f) Refresher Training

### **JSS Terms & Conditions**

- ❖ Initially the contract will be for the period of one year which can be extended further for one or more years after mutual discussion with the client.
- ❖ The strength of security / facility personnel can be increased / decreased as per actual requirement of the client.
- ❖ The contract can be terminated by either side by way of one month written notice or an amount equivalent to one month's billing amount in lieu.
- ❖ We will be responsible to pay the wages to our employees & will cover them under statutory liabilities as per discretion of the client.
- ❖ Our Security/ Facility personnel will be educated, disciplined & will be dressed up while on duty.
- ❖ Our area / field officer will visit site periodically. Once in a month & will meet authorized representative of the client & will obtain the remarks upon "**Client's Satisfaction Report**" & will submit to our management for information and remedial actions.
- ❖ Surprise night checks are conducted by our team.
- ❖ Table with drawers, chairs, stationery items and chargeable torches required for day to day Security functioning will be provided by the client.
- ❖ Canteen facility if possible, is extended to our personnel.
- ❖ If possible, single living accommodation to the security personnel be provided at the site.
- ❖ None of our person will directly or indirectly be absorb by the client on their pay role. If happens so, the client will be liable to pay an amount equivalent to 3 months of billing amount of such person to our agency.

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### **Terms of Payments**

- ❖ We will submit our monthly bills on or before 3<sup>rd</sup> of following month.
- ❖ The payment against our above bills be released on or before 10<sup>th</sup> of each month by way of cheque /D.D./NEFT in favor of our company.
- ❖ The payment against our above bills be released on or before 10<sup>th</sup> of each month by way of cheque / D.D./NEFT in favor of our company to enable us to disburse the wages to our personnel in time and also to pay the liabilities to the various government authorities.

### **OUR REGISTRATIONS**

#### **❖ Shops and Establishment Registration Nos.**

- Mumbai (Maharashtra) -760335284/ COMMERCIAL II
- Uttar pradesh - UPSO94613001200
- Andhra Pradesh - -----
- Gurgaon - PSA/REG/GGN/LI-GGN-5-3/0115012
- Bihar - PT-80584
- Madhya Pradesh - -----

#### **❖ PF CODE NOS.**

- Mumbai (Maharashtra) – Mh/Ban/PF/42809/ENF-IV/ RPAD/148

#### **❖ ESIC Registration no. – --**

- LWF Registration (Maharashtra) - MLWB/CONTEG/NAMECHANGE/ 2013-14/5277927
- ISO Certification

#### **❖ License under PSA & R ACT 2005**

- MAHARASHTRA -76/2008
- TELANGANA - 218/2018
- UTTAR PRADESH - 980/2016
- HARYANA -487/2016
- GUJRAT - 17092986/2017
- Madhya Pradesh - Applied & is Under Process.
- Andhra Pradesh - Applied & is Under Process
- Knight Shield Security Pvt Ltd – 142/2017

#### **❖ Professional Tax No.**

- Maharashtra - 9907206516 IP
- Service Tax regn. No. - AADCJ0686KSD001
- Income Tax No. - AADCJ0686K



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**-----Thank You -----**

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