



**KNIGHTLION
PROTECTION**
PRIVATE LIMITED

King of Security...  **KNIGHTLION**
www.knightlion.com



**KNIGHTLION
PROTECTION**
PRIVATE LIMITED

KNIGHTLION PROTECTION

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Our Aim is to Protect Your World..!

Only the name you can trust



COMPANY PROFILE



Our Aim is to Protect Your World..!



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Our Aim is to Protect Your World..!



Introduction

Knightlion Protection Private Limited (KLP) has been a preferred name in security Industry for over a decade now. The company has flourished immensely under the leadership of its Chairman, Mr. Kalpesh A. Patel and Operational Managing Director, Mr. Santosh M. Chandal.

KLP's leaders and team have always focused on quality, honesty and accuracy. Top-notch security systems, well trained and courteous security personnel and flawless processes have led to the phenomenal growth of the organization. KnightLion Protection Pvt. Ltd. is not only registered under Government of India's regulation Act but it is also licensed under rule -9 of government of Gujarat's private security business.

KNIGHTLION PROTECTION IS I.S.O. 9001-2008 Q.M.S CERTIFIED COMPANY.
(JAS-ANZ Accredited Certification & DAC Accredited Certification)

Vision

To be the most trusted brand in security business.

Mission

Our Constant Endeavour is:
To deliver our commitment of quality and precision.

Values

- > Committed to conducting business with Integrity and Accuracy.
- > We consider our clients to be our business partners, and we are focused on building long term partnerships with them.
- > We strive to understand the needs of our business partners in detail, and cater to them by employing suitable resources.
- > Maintaining high standard of work quality by strictly adhering to processes and time lines.





Our Services

Commercial Security Services

KLP can ensure your safety in any commercial environment, be it an industrial plant, a retail outlet or a plush corporate office. We have successfully addressed security concerns of corporate customers from sectors like banking, IT, healthcare and others. We are also fully equipped to handle security needs of manufacturing units, shopping malls, hospitals and theatres.

Residential Security Services

Security officers for your residential complex should not only keep you safe, but should also be friendly and confident. KLP makes sure, that security staff for your home and neighbourhood is skilled, courteous and easy to communicate with. Our officers can easily handle security concerns like: entry access and control, garage lock checks, emergency coordination and evacuation.

Our Services

Event Security Services

In care of Knightlion security personnel, you can be rest assured that your event will conclude successfully, without any conflict or unpleasant incident. Our security team can effectively handle social, business and sport events.

Bodyguards and Bouncers

Knightlion provides trained bodyguards for celebrities, VIPs and also for special occasions of common people. Our staff is well trained, and can tackle any dispute to avoid strife and violence. Be it safety of a single person, of a group, or of a concert, KLP can efficiently meet every security need.

Security Services

For best results, KLP fuses latest technology with skilled manpower. We tie-up with best equipment suppliers in the industry, to bring the right combination of CCTV systems, burglar alarms, surveillance and monitoring equipments to your doorstep. We also provide video recording security services and industrial equipment monitoring and reporting.

Armed Security Services

A bank, a museum or a high profile celebrity, KLP's armed security officers are fully equipped to guard any high- threat environment. Our armed security personnel come with prior experience, mostly from military or law enforcement backgrounds. These officers are given extensive training in custody and use of licensed company firearms to ensure your peace of mind.

Investigation and Patrolling

Vast experience and strong industry network has propelled KLP's growth in investigative services. Our patrol officers work hand in hand with our investigators to reduce the risk of sabotage and theft. Be it private investigation services, undercover investigations or forensic services, KLP excels in all.



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Experience

As a company we firmly believe that our employees are our assets and the success of any organization depends largely on its personnel. Hence welfare of our employees is our priority.

- > **Knighthlion Protection Pvt. Ltd.** has various communication platforms to ensure open and transparent communication between employee and employer. Programmes like employee representative forums and grievance procedures ensure the welfare of employees at all times.



Service Quality

At KLP, delivering quality at all levels is essential. Accuracy is ingrained in everything we do, be it recruiting suitable personnel, their training, sourcing security equipment or setting up of new processes.

To serve the best, we do not follow a generic approach, but customize our resources according to our client's requirement. Our well trained and customer friendly guards along with the best security systems and methodical planning ensure safety and comfort of our clients.

It is our constant endeavour to upgrade our existing standards to attain new heights of excellence.



Licenses

Knighthlion Protection Private Limited is incorporated under the companies Act, 2013. The CIN of the company is U74910GJ2015PTC082806.



Under Rule-9 of companies Act, 2013 Knighthlion protection Pvt. Ltd. Is licensed to engage in the business of private security services. License number is: 15051705/Ahmedabad.



KLP is Accredited by Joint Accreditation System of Australia and New Zealand. ISO 9001: 2008 Standard Certificate No:150706019103



KLP is also certified by Dubai Accreditation center (DAC). ISO 9001: 2008 Standard Certificate No:150706019152

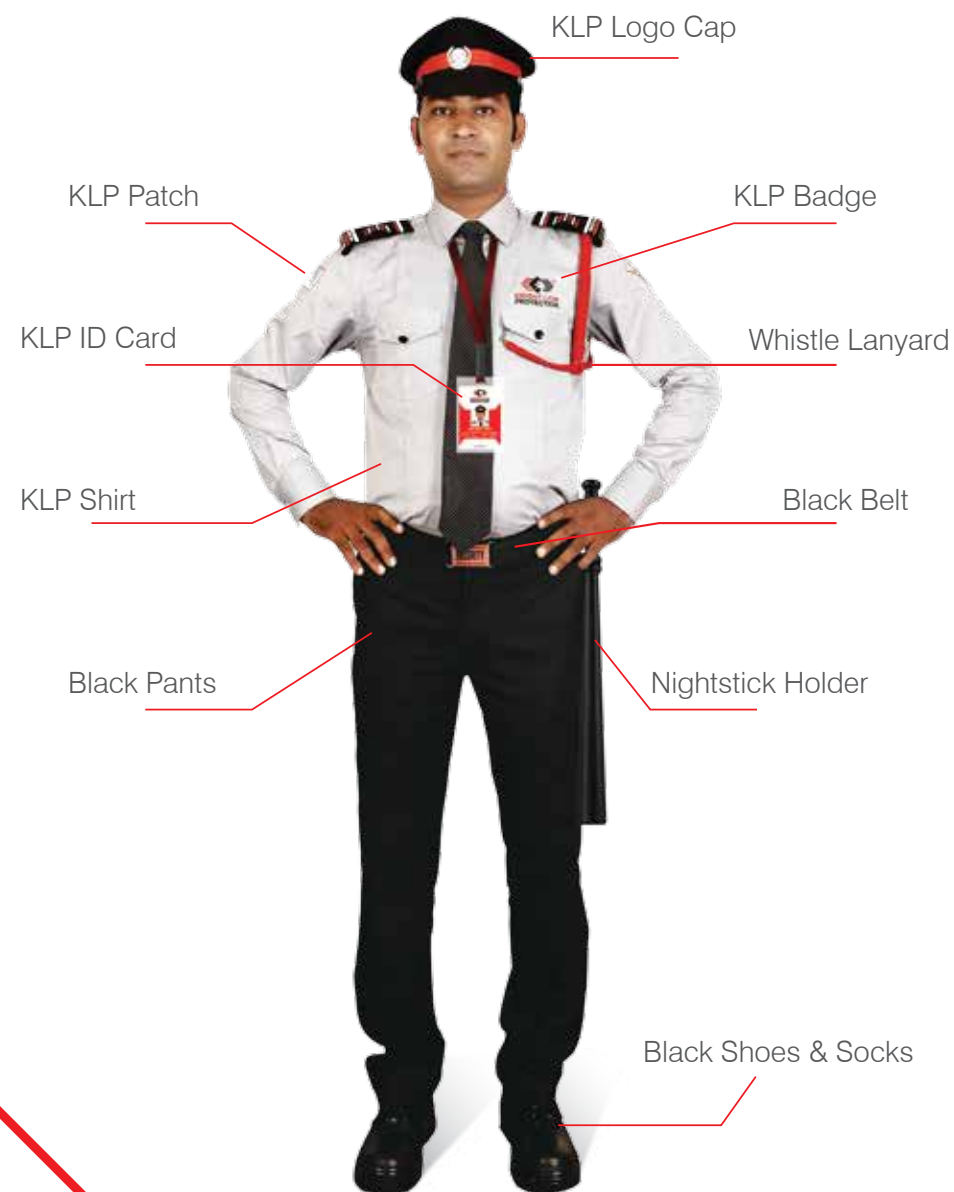




Our Uniforms

For **knighthlion**, having skilled and well trained security personnel is not enough. We make sure that each security officer is courteous, well groomed and in proper uniform. Since the security concern of every guard is different, uniforms are customized according to the security need the guard is going to tackle.

All **KLP** uniforms are made of high quality fabric and are stitched to perfection. Be it a residential guard's dress, a corporate security officer's attire or a bouncer's safari suit, all ensure comfort and elegance.



Recruitment & Selection

Knighthlion follows a stringent recruitment and selection process.

Educational Qualification:

Minimum academic eligibility for our security staff is:

- > SSC pass out or higher education for security guards.
- > High school diploma is higher than ssc.
- > Bachelor's degree or higher education for supervisors.
- > Ability to read, write and speak English.

Screening & Vetting:

All candidates should have valid identity documents and should clear pre employment reference checks and criminal record checks.

Selection Criteria:

Once the minimum academic eligibility is confirmed and screening is cleared, selection is done on the following basis:

- > Prior industry experience is preferred.
- > Candidates should have satisfactory communication skills.
- > Military or law enforcement background for armed officers is must.

Training & Development:

Before a security officer is assigned a post, he has to go through our training programme. It includes:

- > Basic fitness training.
- > Soft skills training.
- > Fire protection training.
- > Specialist training according to client's specific need.





Why KLP

KnightLion is committed to the provision of a Quality Security Service to all its clients. We are further committed to the continuous improvement of every aspect of our service.

Every member of our company is determined to maintain and improve the quality, reliability and performance of the service we provide.

Every employee of the company is encouraged to be proactive in formulating ideas designed to improve the quality of service.

KnightLion Protection Services Security Co-ordinator will establish a professional relationship with every customer by:

- > Recognising the customer's needs for sincere and honest communications.
- > Listening to the customer and understanding their needs.
- > Determining if the customer has any special needs that require expert assistance.
- > Suggesting ways that the customer's needs may be met through our services.
- > Confirming that the service / product chosen meets the customer requirements.
- > Treating all customers with courtesy and respect.
- > Providing a confirmation letter to clients corroborating the service arrangements.
- > Tasmanian Protective Services select highly qualified, professional, and carefully screened guards and supervisors.

KnightLion believe:

- > Our employees will always be our most valuable assets.
- > Excellent service and superior quality of work are our priorities.
- > Achieving maximum productivity is critical to our success.
- > Prudent risk-taking is vital to our long-term success and growth.
- > These beliefs must be our foundation for building relationships, directing actions and working as a team.

Therefore we:

- > Care about and support each other as individuals.
- > Communicate openly, honestly and supportively.
- > Build trust and display integrity in our actions as well as our words.
- > Demonstrate respect and compassion for each other.
- > Provide every opportunity for professional growth and enrichment.
- > Will accept nothing less from ourselves or from our co-workers.

Employee Benefits

KLP believes that our workforce is an indispensable asset of our organization. With this belief, we are dedicated towards the welfare of our employees. From time to time various schemes and programmes have been introduced for their benefit.



Operational Approach

KLP's modus operandi is to perform a detailed study of every client's requirement. According to the security need of the client, suitable personnel are recruited and given relevant training before they are on the job. We make sure that our clients not only receive security, but are also comfortable with our staff.





Operational Functioning

We achieve efficient and effective operations through the following stages:

- > Transition Period
- > Mounting of Security Personnel
- > Quality Checks & Controls
- > Taking Feedback from the Clients

We provide guaranteed quality & cost effective services. No Other Security & Facility Management Company can claim the Kind of client loyalty that KLP enjoys. Pride & Loyalty cannot be bought. It is hard earned through leading the industry by being the best by treating our Personnel fairly & by paying fair wages & meeting Statutory Liabilities in Compliance with the Government rules & regulations. We hope you will take time to peruse the enclosed Information on KLP & call us before you make any decisions concerning your Security or Facility Management need. So what have you got to lose? Call KLP security today & experience the difference.

Value Added Service:

1. We have Manager Ops; Area Mgr. field officers based at major locations responsible for complete operational activities of the concerned areas.
2. We have the mobile petrol van s available to meet any contingent requirements or as per specific demand of the client.
3. Availability of 24 hours manned Security Control Room to respond to client management as well as the guards deployed.
4. Constant supervision of the guards at no extra cost due to the visits by Manager (Operations), Area Managers and Field Officers.
5. On the job training at the post regularly to include knowledge of the guard about his duty post, reactions in the event of any contingency and capability of the guarding team.
6. Creating and maintaining a "Security Presence" and high visibility by various means in order to detect crime and to give visitors and staff a comfortable and secure feeling in the client's premises.
7. Our entire operational staff is equipped with mobile phones and wireless sets on requirement basis for prompt communication.



Operational Functioning

Existence of Technical Systems Division:

KLP is equipped with independent Technical Systems Division to meet client's technical requirements like Electronic Access Control Systems, CCTV and Surveillance System, Fire Alarm, Intruder Alarm systems, Sprinklers systems, PA Systems etc. We have been providing total solutions at single window, to meet the requirements of the clients.

Surprise Inspection:

To ensure high degree of alertness, a system of surprise checks has been instituted. Knightlion systems of Internal Audit are directly under Vice President (Ops) and General Manager (Ops) of the region, who ensure prompt action for smooth functioning. Manager Operations check all posts of their zones at least twice in a week.

Supervision:

Knightlion takes pride in having a Sophisticated Internal Monitoring Systems (SIMS). We have a dedicated force of field Supervisors who carry out checking of all posts 5 to 7 times a week, including night checking. Supervisors render a regular report on the performance of each post.

Rotation of Guards:

To preclude the possibility of complacency and avoid over familiarization, the guards are rotated on regular basis. However, in case of specific request from the client, a guard may be permitted to continue over the stipulated time.

Our Standards:

We as a policy do not supply guards at random. We insist that they should be inducted as a viable team after Security Survey/Audit.

We pay the best salaries in the industry and follow all statutory norms of the State governments. Individual dossier of each guard is maintained at our Head Office with the zonal Managers and performance reviewed fortnightly.



Our Aim is to Protect Your World..!



Our experience guarantees your security and by working together we will provide you with the **very best Security Guard Service.**



**Your Safety
Our Priority**

Your credit union has you
PROTECTED
WE MAKE IT A PRIORITY

Professional & Highly Trained Security

with both armed and unarmed security, we can help better serve your security needs.

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Our Commitment

On behalf of **KnightLion protection Pvt. Ltd.** we thank you for the interest shown in our organization. We are committed to deliver excellent service, even in most difficult circumstances. We treat our employees and customers as our partners and we will constantly strive for their welfare.

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Kalpesh A. Patel
Chairman



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